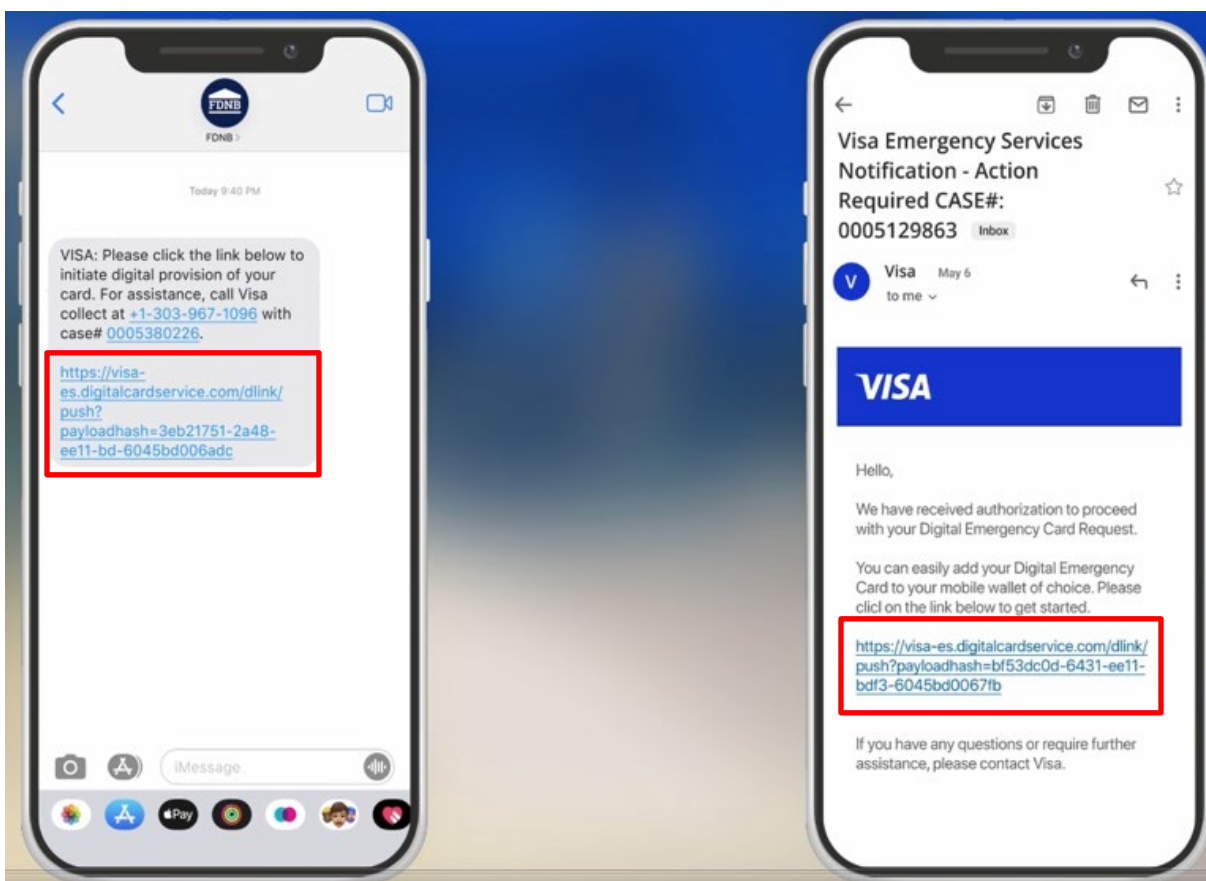


<DRAFT> To be updated in Japanese

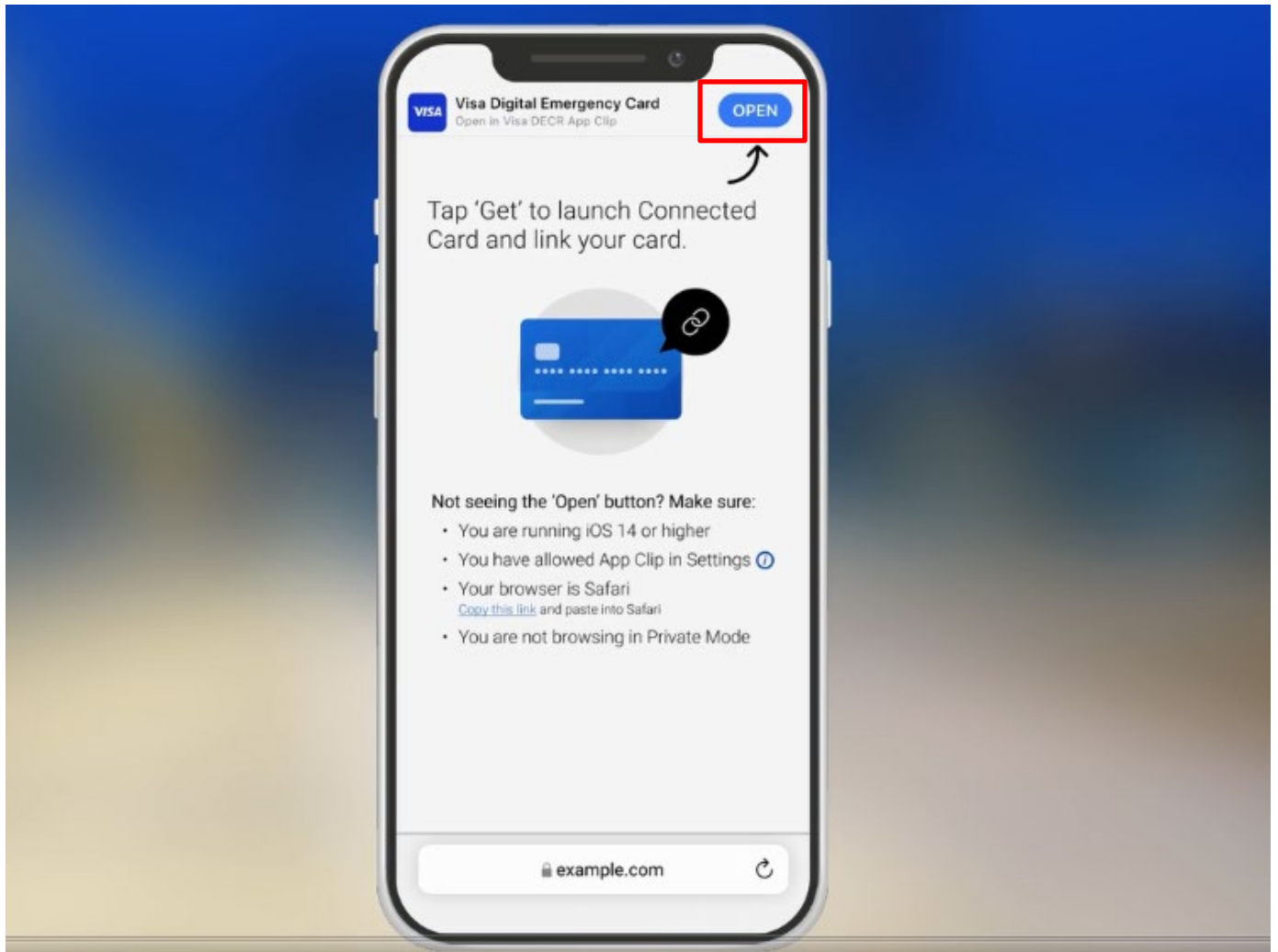
April 2025

## Digital Emergency Card Replacement (DECR) Flow (iOS)

1. Cardholder receives and SMS message or an email with a link to start the provisioning process for the digital card replacement.  
Tap the link to start the process.



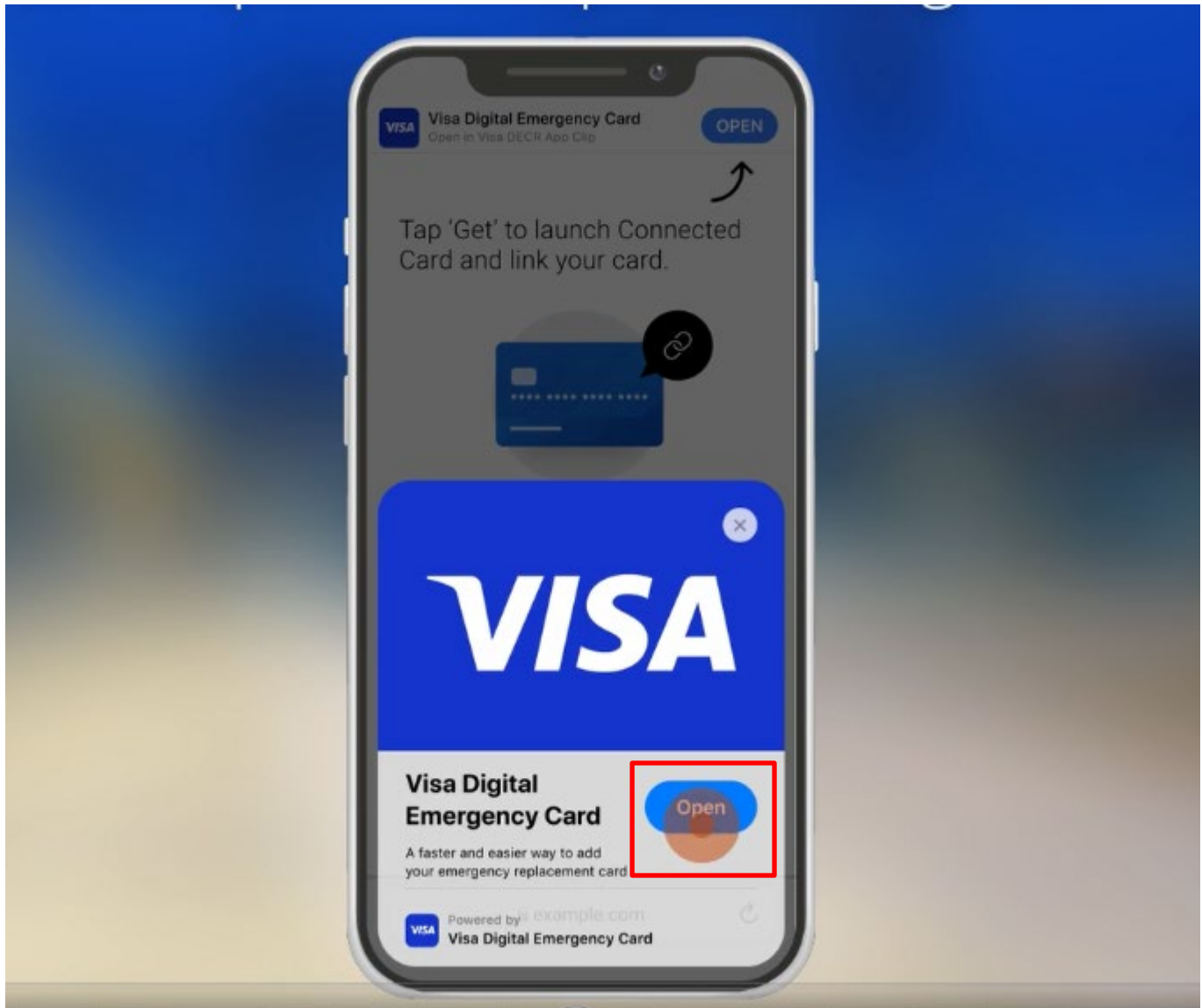
2. Launching the digital emergency card replacement provisioning flow. Tap "Open" to launch Connected Card and Link your card.



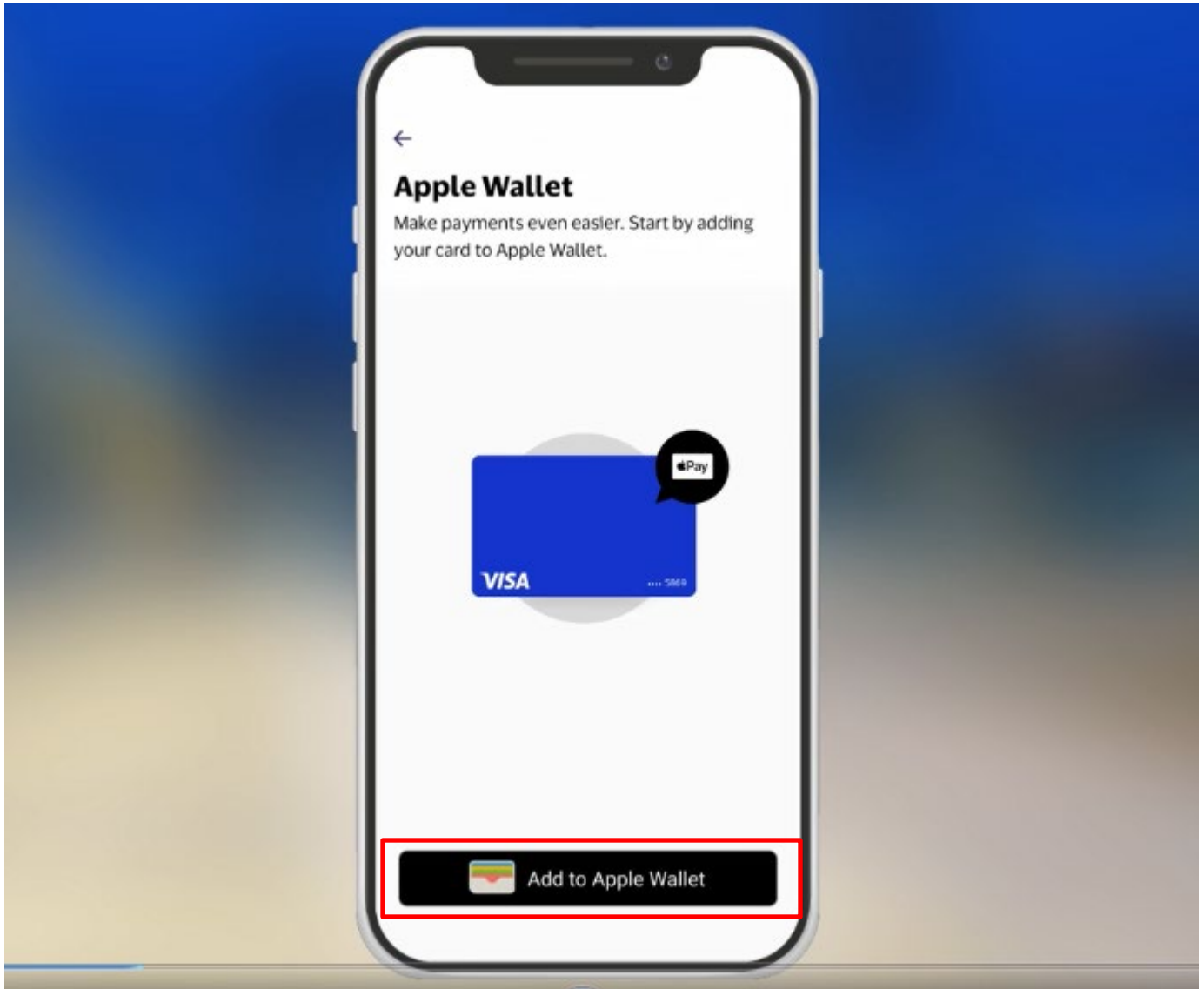
Not Seeing the "Open" button? Make sure:

- You are running older version of iOS
- You have allowed App Clip Setting
- Your browser is Safari
- You are not browsing in Private Mode.

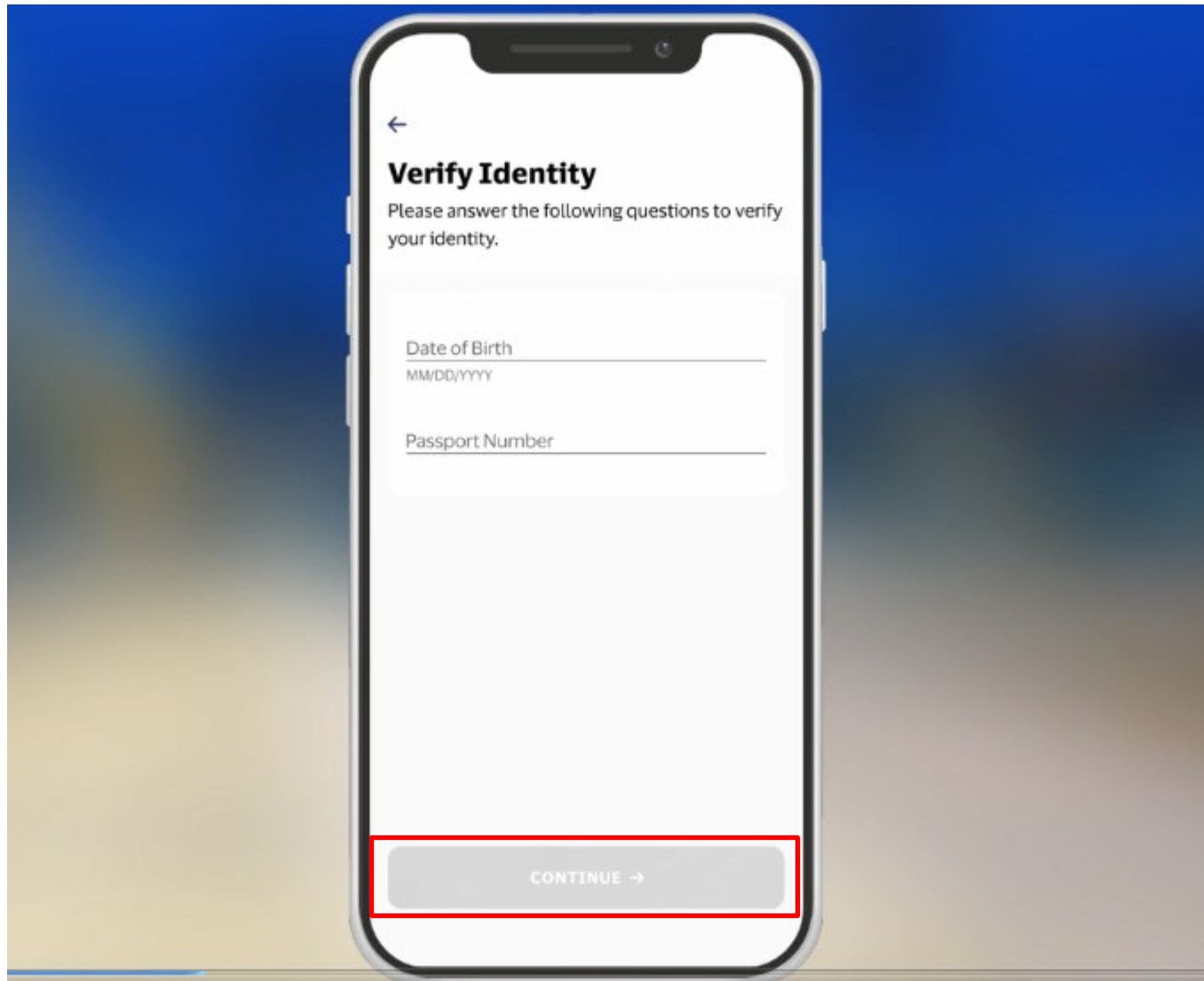
3. Launching the digital emergency card replacement provisioning flow.  
Tap "Open" to proceed the process.



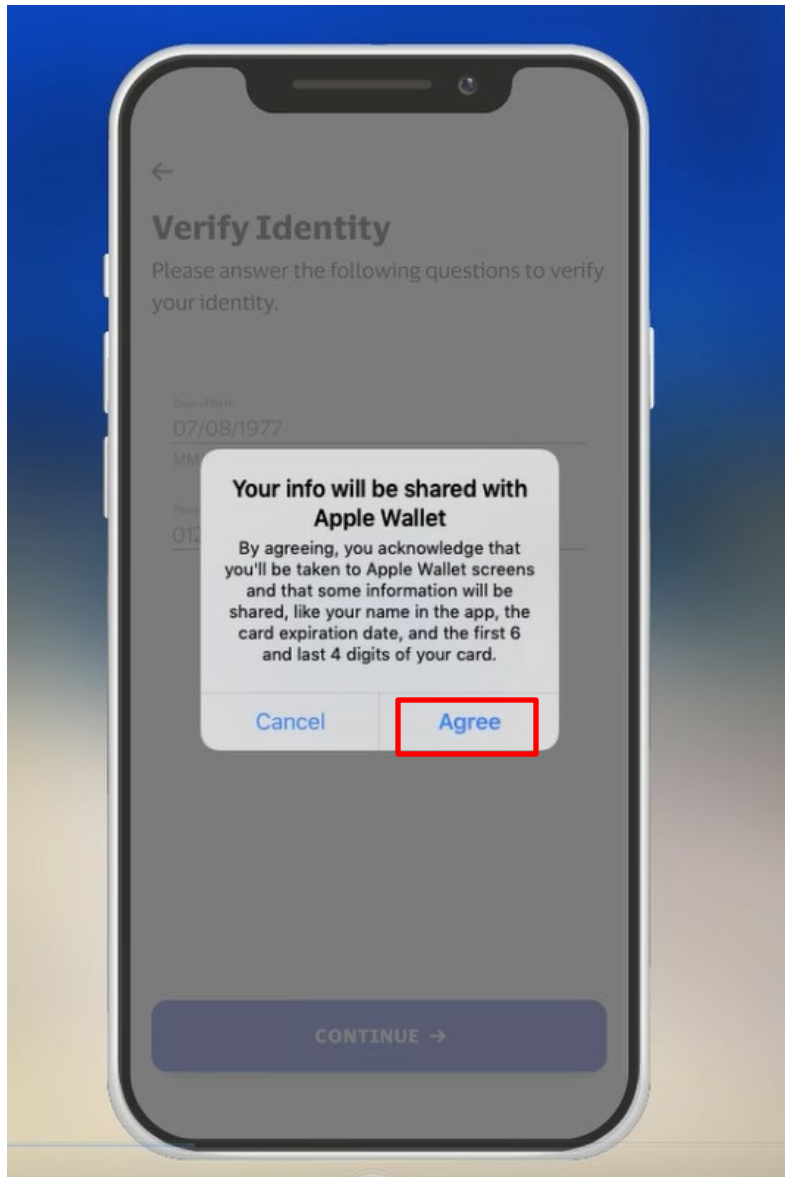
4. Cardholder selects digital wallet to provision to



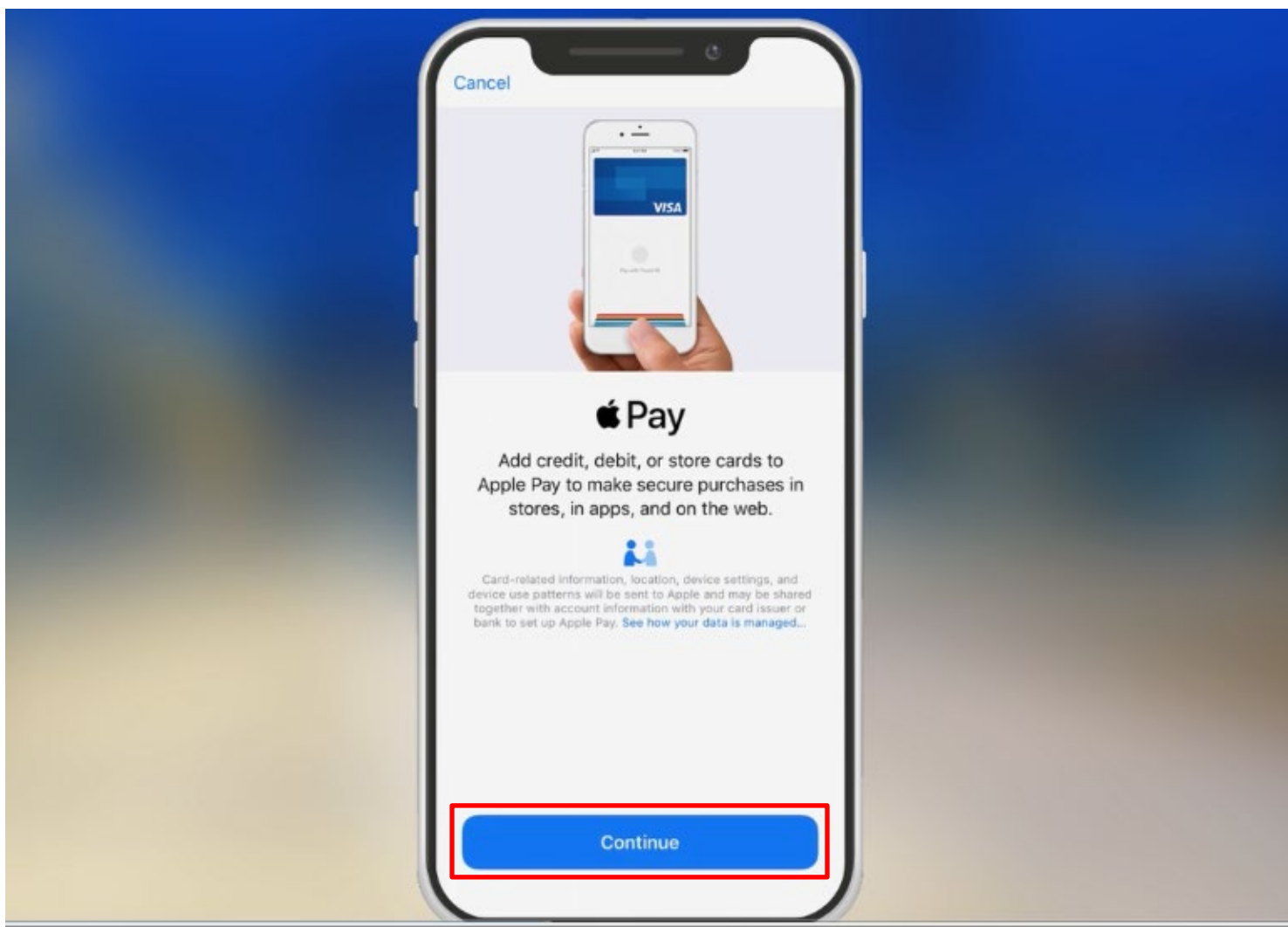
5. Cardholder provides credentials used during request creation. Please enter Date of Birth and Passport Number then tap "CONTINUE" to proceed the process.



6. Click "Agree" to proceed the process.



7. Cardholder agrees for their information to be shared with the digital wallet provider. Please tap "Continue" to proceed the process.



8. Cardholder agrees for their information to be shared with the digital wallet provider.





